



## Service and Maintenance from a company you can trust

Our Team of highly skilled engineers are available to our maintained customers 24 hours a day, 365 days a Year. Our engineers are backed up by an inhouse team of service coordinators and all managed by a Service Manager. Calls are logged on our CASH database and the nearest vehicle to your premises or home is allocated the call. Engineers complete service reports on Tablet PCs and details of the call is automatically sent to you for an efficient service.

Our engineers are multi skilled in all disciplines. One engineer one visit, saving time and money over having to deal with different companies or different engineers.

## Our Maintenance Packages

	<p><b>Type 3 Bronze (Basic Maintenance)</b></p> <p>We will carry out the required scheduled Routine Maintenance visits (Annual, Six monthly, Quarterly, dependent on system type) in accordance with the relevant standards for the system. We also provide access to our 24hr Helpline/emergency service and as a maintained customer you will receive priority 4 Hour response and discounted call out and labour rates.</p>
	<p><b>Type 2 Silver (parts Chargeable)</b></p> <p>All the benefits of Type 3 above but includes the cost of call outs to corrective maintenance visits (subject to our terms and conditions) you will only pay for parts.</p>
	<p><b>Type 1 Gold (Comprehensive)</b></p> <p>This is our premium level of support, all the benefits of type 2 above plus includes parts. You should not need to pay for call outs labour or parts during the period of cover (Subject to our terms and conditions) Comprehensive maintenance gives you the peace of mind that you pay one annual fee and your system will be covered for breakdown</p>

We provide Direct Debit facilities, so your annual maintenance charge is spread across the period in easy monthly or quarterly automated payments. This method of payment ensures that you are always covered. You are covered by the Direct debit guarantee.

**Contact us today for a no obligation quote for your service needs**

0845 257 0090 OR [info@justicesecurity.co.uk](mailto:info@justicesecurity.co.uk)